Barbara Loder Chicago National Sales

Salf Assessment

(Please follow this guideline for your self assessment and attach to Performance Review form)

- List at least 5 major accomplishments in 1996
 - Exceeded quota by 140% + (\$1,300,000)
 - 2. Over 75% of all business booked was "Book Direct"
 - 3. Over half of all accounts grew in revenue
 - 4. Achieved high level of client satisfaction
 - Transient quota exceeded expectations
- 11. Financial Responsibilities (areas to address/only those which apply)
 - -1996 revenue quota

\$3,250,000 group

-1996 revenue production

\$4,550,000 group

- -Number of sales people n/a
- -Number of turnover n/a
- -Number of people who made quota n/a
- -Number of people who did not make quota n/a

III. Strengths

- 1. Sales ability
- 2. Dedication/persistance
- 3. Organizational skills
- 4. Analytical skills
- 5. "Closing the business"

IV. Weaknesses

- 1. Envision capabilities
- 2 Presentation
- 3. Need to be more forceful
- 4. Account penetration
- 5. Sometimes bothered by "little things"
- Areas that were not completed or need more attention in 1997
 - Need more attention to profiling
 - 2. Account acquisition
 - 3. Envision training
 - 4. Participation with clients on site inspections
 - 5. Upselling



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- Skills acquired or knowledge gained in 1996 VI.
 - Legal knowledge/contracts
 - Ability to work better with hotels
 - 3. Customer loyalty
- Your overall self assessment of your 1996 performance (Circle one) VII.

Role Model

Exceed Expectations

Meets Expectations

Marginal

Needs Improvement

- VIII. Goals for your discipline for 1997
 - Achieve 135% + of quota
 - Improve account growth
 - Leadership skills and team player (sales office involvement)
 - 4. Career advancement
 - 5. Personal growth/volunteer work
- Other comments

1996 was a great year for me. I am confident that in 1997 I will exceed expectations for the company. Thanks for all of your support and direction.